



Town of Shellbrook

Policy Title Sewer Blockage Policy		Adopted By Council	Policy Number 7050	
Origin/Authority	Jurisdiction Town of Shellbrook		Effective Date March 19, 2018	Page 1 of 1
Reviewed By			Amended:	

Purpose:

This policy will establish who is responsible for dealing with sewage blockages and the guidelines to fairly make this decision.

Policy:

The Town of Shellbrook will not reimburse for sewer cleaning services unless the blockage is the direct result of a failure of the pipe on town-owned property. This does not include a minor slump in a line which may cause a backup if water is not continuously travelling down the sewer line. The Town of Shellbrook is responsible for a failure from the property line out to the main line, which is owned by the Town of Shellbrook. If a blockage originates from the residence, the owner will be responsible for the costs associated with clearing the line. Tree roots, or any other impediments, originating on private property, which affect the pipes integrity on town-owned property, are the responsibility of the owners.

Procedure:

A plumber must video each affected line to determine where the blockage is located. Public Works will verify the results of the footage.

If deemed a failure on town owned property, the property owner will only receive reimbursement for the first occasion. The property owner will be advised that a properly operating backflow valve must be installed. The property owner will have 2 weeks to submit a request for reimbursement on their sewer backup.